

Long-Term Care Briefing #3

Title: Critical Components of Managed Long-Term Care: Care Management, Part 2

Date: Tuesday, May 23, 2006

Time: 3:00-4:30 PM

Webcast Address: <http://dhfs.wisconsin.gov/LTCare/rfi/webcasts/index.htm>

Moderator: **Judith E. Frye**, Associate Administrator
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Presenter(s): **Laura Hanson**, Long-Term Support Quality and Training Specialist
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Sponsor: Wisconsin Department of Health and Family Services

This webcast is the third in a series of briefings to assist long-term care planning grantees and others interested in expanding managed long-term care in Wisconsin. The format will include a 50-60 minute presentation followed by 30-40 minutes for questions from the audience.

Effective care management is a critical component of managed long-term care. The focus of this briefing, Care Management, Part 2 is organizational processes necessary to support effective care management, including building interdisciplinary teams and person-centered decision making processes for service provision and purchasing. The speakers will also highlight how care management systems differ between the current fee-for-service waiver programs and managed long-term care programs. This program is intended for senior managers who are planning for new organizational structures and processes. This is not a training program for interdisciplinary care management team members.

The emphasis of Care Management, Part 1 was on critical administrative systems that need to be present within a managed care organization to support effective care management related to information management, training, utilization review, and provider network. A recording of this briefing, broadcast on April 27, 2006, is available at the website below.

Visit this address <http://dhfs.wisconsin.gov/LTCare/rfi/webcasts/index.htm> to:

- Join the live presentation at the announced date and time;
- Find supplemental materials, including PowerPoint slides of the presentation; and
- View a recording of the Care Management, Part 2 webcast after the live broadcast.

If you have questions about this webcast, please contact Elizabeth Childers at (608) 266-3416.